# Mediolanum - KPI  PSD2

*KPI Settembre-Dicembre 2022*

| Indicatore | KPI | Interfaccia | 01/10/2022 | 02/10/2022 | 03/10/2022 | 04/10/2022 | 05/10/2022 | 06/10/2022 | 07/10/2022 | 08/10/2022 | 09/10/2022 | 10/10/2022 | 11/10/2022 | 12/10/2022 | 13/10/2022 | 14/10/2022 | 15/10/2022 | 16/10/2022 | 17/10/2022 | 18/10/2022 | 19/10/2022 | 20/10/2022 | 21/10/2022 | 22/10/2022 | 23/10/2022 | 24/10/2022 | 25/10/2022 | 26/10/2022 | 27/10/2022 | 28/10/2022 | 29/10/2022 | 30/10/2022 | 31/10/2022 | (vuoto) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 01 - Autenticazione Cliente | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 166 | 169 | 225 | 221 | 179 | 155 | 169 | 144 | 146 | 211 | 783 | 818 | 853 | 897 | 803 | 874 | 919 | 959 | 844 | 906 | 963 | 857 | 875 | 891 | 905 | 909 | 918 | 979 | 962 | 883 | 985 | |
| | | Internet Banking | 491 | 573 | 1018 | 934 | 663 | 461 | 475 | 323 | 429 | 683 | | 1593 | 1543 | 1500 | 1490 | 1611 | 1686 | 1645 | 1574 | 1596 | 1616 | 1482 | 1588 | 1789 | 1669 | 1666 | 1666 | 1710 | 1500 | 1391 | 1627 | |
| | | Mobile App | 497 | 502 | 598 | 556 | 541 | 538 | 618 | 527 | 530 | 622 | 550 | 558 | 573 | 617 | 551 | 558 | 582 | 568 | 574 | 567 | 590 | 564 | 574 | 588 | 589 | 576 | 578 | 677 | 574 | 572 | 574 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4,55 | 1,36 | 0 | 0,77 | 2,08 | 0 | 3,57 | 1,27 | 0,51 | 0,57 | 7,74 | 0 | 0 | 1,32 | 0,53 | 0 | 0 | 0,63 | 0 | 0 | 1,83 | |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 02 - Disposizione di ordine di pagamento | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 99,64 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 389 | 517 | 276 | 366 | 284 | 305 | 250 | 250 | 229 | 264 | 262 | 286 | 356 | 272 | 262 | 324 | 262 | 349 | 245 | 274 | 263 | 295 | 282 | 482 | 457 | 334 | 309 | 343 | 297 | 251 | 390 | |
| | | Internet Banking | 3122 | 3149 | 4130 | 3655 | 3508 | 3431 | 3639 | 3328 | 3039 | 3913 | 3585 | 3662 | 3615 | 3537 | 3216 | 3065 | 3643 | 3788 | 3448 | 3405 | 3336 | 3201 | 3019 | 3574 | 3690 | 3484 | 3407 | 3597 | 3186 | 3194 | 3404 | |
| | | Mobile App | 1197 | 1218 | 1418 | 1323 | 1323 | 1284 | 1425 | 1191 | 1182 | 1597 | 1282 | 1271 | 1313 | 1289 | 1207 | 1186 | 1329 | 1353 | 1249 | 1281 | 1423 | 1197 | 1212 | 1343 | 1339 | 1287 | 1293 | 1331 | 1221 | 1187 | 1290 | |
| | Tasso di errore | API Portal | 0 | 0 | 0,39 | 0 | 0 | 0,38 | 0,72 | 1,33 | 2,53 | 0,58 | 2,26 | 0 | 0 | 0 | 0 | 0 | 1,71 | 0 | 0,65 | 0 | 0,37 | 0 | 0 | 0 | 0,3 | 0,31 | 0,3 | 0 | 0 | 0 | 0 | |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0,12 | 0 | 0,01 | 0 | 0 | 0 | 0,06 | 0 | 0 | 0 | 0 | 0 | 0,01 | 0,04 | 0 | 0 | 0,01 | 0 | 0 | 0 | 0,02 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 03 - Recupero del dettaglio su un pagamento | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 288 | 288 | 195 | 287 | 157 | 209 | 173 | 144 | 204 | 150 | 152 | 170 | 246 | 211 | 203 | 201 | 156 | 283 | 163 | 182 | 155 | 210 | 138 | 358 | 316 | 153 | 196 | 233 | 162 | 190 | 198 | |
| | | Internet Banking | 380 | 382 | 509 | 505 | 503 | 486 | 494 | 440 | 431 | 604 | 558 | 646 | 669 | 553 | 529 | 478 | 640 | 621 | 493 | 490 | 465 | 454 | 558 | 584 | 574 | 598 | 551 | 521 | 447 | 376 | 417 | |
| | | Mobile App | 537 | 527 | 635 | 602 | 608 | 618 | 625 | 583 | 552 | 751 | 605 | 634 | 610 | 628 | 600 | 578 | 667 | 683 | 626 | 640 | 628 | 561 | 559 | 652 | 653 | 671 | 652 | 1015 | 677 | 509 | 555 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2,22 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 04 - Recupero dello stato di un pagamento dispos | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 198 | 347 | 144 | 196 | 116 | 162 | 125 | 119 | 150 | 128 | 139 | 133 | 166 | 147 | 158 | 203 | 178 | 211 | 142 | 171 | 131 | 128 | 141 | 274 | 334 | 180 | 163 | 143 | 126 | 128 | 235 | |
| | | Internet Banking | 380 | 382 | 511 | 505 | 503 | 486 | 494 | 440 | 431 | 604 | 558 | 646 | 669 | 553 | 529 | 479 | 639 | 621 | 495 | 490 | 465 | 455 | 558 | 584 | 574 | 598 | 550 | 521 | 447 | 378 | 417 | |
| | | Mobile App | 627 | 601 | 811 | 712 | 772 | 706 | 742 | 608 | 674 | 770 | 755 | 774 | 726 | 801 | 759 | 643 | 888 | 798 | 753 | 778 | 705 | 638 | 582 | 776 | 816 | 741 | 832 | 820 | 672 | 489 | 574 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0,33 | 0 | 0 | 0 | 0 | 0 | 0 | 0,23 | 0 | 0 | 0 | 0 | 0 | 0 | 0,31 | 0 | 0 | 0 | 0,61 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 05 - Recupero della lista dei conti a cui l'utente h | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 379 | 612 | 329 | 437 | 294 | 346 | 308 | 329 | 347 | 291 | 290 | 324 | 361 | 366 | 319 | 424 | 308 | 394 | 301 | 316 | 298 | 310 | 307 | 521 | 535 | 403 | 343 | 358 | 319 | 290 | 341 | |
| | | Internet Banking | 1137 | 1081 | 1334 | 1242 | 1195 | 1188 | 1129 | 1066 | 1114 | 1389 | 1177 | 1265 | 1420 | 1165 | 1188 | 1119 | 1195 | 1154 | 1129 | 1121 | 1136 | 1109 | 1089 | 1178 | 1221 | 1168 | 1179 | 1217 | 1170 | 1141 | 1157 | |
| | | Mobile App | 775 | 757 | 947 | 914 | 852 | 856 | 859 | 786 | 778 | 1052 | 842 | 841 | 849 | 836 | 761 | 782 | 857 | 860 | 842 | 823 | 839 | 756 | 749 | 862 | 863 | 856 | 857 | 1042 | 789 | 790 | 834 | |
| | Tasso di errore | API Portal | 0,05 | 0,17 | 0,16 | 0,21 | 0,11 | 0,1 | 0,1 | 0 | 0,05 | 0,05 | 0,05 | 0,08 | 0,1 | 0,05 | 0,05 | 0,37 | 0,11 | 0,15 | 0,05 | 0,08 | 0,23 | 0,37 | 0,16 | 0,51 | 0,36 | 0,2 | 0,25 | 0,26 | 0,26 | 0,16 | 0,16 | |
| | | Internet Banking | 0,02 | 0,03 | 0,3 | 0,07 | 0,74 | 0,12 | 0,25 | 0,59 | 0,01 | 0,37 | 0,37 | 0,49 | 0,04 | 0,12 | 0,03 | 0,02 | 0,2 | 0,48 | 0,02 | 0,14 | 0,03 | 0,01 | 0,02 | 0,22 | 0,13 | 0,11 | 0,02 | 0,22 | 0,02 | 0,02 | 0,03 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 06 - Recupero del dettaglio su un conto | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 359 | 416 | 349 | 377 | 411 | 313 | 349 | 273 | 315 | 293 | 272 | 303 | 382 | 440 | 314 | 456 | 297 | 333 | 283 | 311 | 285 | 268 | 305 | 447 | 450 | 314 | 307 | 314 | 292 | 314 | 345 | |
| | | Internet Banking | 1314 | 1260 | 1530 | 1456 | 1392 | 1395 | 1345 | 1262 | 1300 | 1579 | 1387 | 1462 | 1567 | 1390 | 1381 | 1290 | 1441 | 1367 | 1352 | 1303 | 1308 | 1266 | 1250 | 1373 | 1357 | 1361 | 1376 | 1413 | 1333 | 1287 | 1315 | |
| | | Mobile App | 853 | 855 | 1019 | 964 | 951 | 937 | 926 | 879 | 864 | 1117 | 912 | 928 | 921 | 919 | 861 | 999 | 952 | 961 | 921 | 902 | 903 | 871 | 858 | 939 | 938 | 923 | 918 | 959 | 870 | 844 | 909 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,51 | 0 | 0 | 0,4 | 0 | 0 | 0 | 0 | 0 | 0 | 0,47 | 0,53 | 0 | 0,92 | |
| | | Internet Banking | 0,01 | 0,02 | 0,2 | 0,05 | 0,52 | 0,08 | 0,18 | 0,45 | 0,01 | 0,25 | 0,27 | 0,35 | 0,02 | 0,09 | 0,02 | 0,01 | 0,14 | 0,34 | 0,01 | 0,1 | 0,02 | 0,01 | 0,01 | 0,15 | 0,1 | 0,07 | 0,01 | 0,16 | 0,02 | 0,02 | 0,02 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 07 - Saldo di un conto | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 99,8 | 100 | 100 | 100 | 100 | 100 | 100 | 99,73 | 100 | 100 | 100 | 100 | 100 | 100 | 99,81 | 100 | 100 | 100 | 100 | 100 | 100 | 99,79 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 411 | 600 | 372 | 459 | 375 | 366 | 322 | 325 | 336 | 294 | 300 | 336 | 392 | 393 | 300 | 449 | 319 | 369 | 323 | 303 | 309 | 317 | 303 | 488 | 512 | 361 | 331 | 348 | 301 | 317 | 348 | |
| | | Internet Banking | 1138 | 1082 | 1334 | 1242 | 1192 | 1188 | 1125 | 1066 | 1114 | 1384 | 1177 | 1264 | 1419 | 1166 | 1189 | 1120 | 1195 | 1153 | 1136 | 1126 | 1137 | 1109 | 1089 | 1178 | 1222 | 1168 | 1179 | 1217 | 1171 | 1135 | 1157 | |
| | | Mobile App | 189 | 188 | 235 | 211 | 210 | 212 | 203 | 201 | 190 | 275 | 201 | 210 | 207 | 199 | 184 | 187 | 207 | 205 | 203 | 202 | 198 | 187 | 188 | 207 | 206 | 204 | 203 | 207 | 187 | 187 | 201 | |
| | Tasso di errore | API Portal | 0 | 0,06 | 0,46 | 0,11 | 0,15 | 0,13 | 0 | 0,05 | 0,13 | 1,87 | 0 | 0,04 | 0,05 | 0,05 | 0,05 | 0,16 | 8,6 | 0 | 0,09 | 0 | 0,09 | 0,11 | 0 | 2,38 | 0,21 | 0,2 | 0,28 | 0,05 | 0,07 | 0,21 | 1,45 | |
| | | Internet Banking | 0,02 | 0,03 | 0,3 | 0,07 | 0,74 | 0,12 | 0,25 | 0,6 | 0,01 | 0,37 | 0,37 | 0,49 | 0,04 | 0,12 | 0,03 | 0,02 | 0,2 | 0,48 | 0,02 | 0,14 | 0,03 | 0,01 | 0,02 | 0,22 | 0,13 | 0,11 | 0,02 | 0,22 | 0,02 | 0,02 | 0,03 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 08 - Recupero della lista delle transazioni di un co | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 88,89 | 100 | 100 | 100 | 100 | 100 | 95,49 | 90,97 | 100 | 100 | 100 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | |
| | Performance | API Portal | 778 | 909 | 709 | 829 | 660 | 697 | 665 | 638 | 681 | 689 | 733 | 736 | 800 | 819 | 714 | 796 | 769 | 791 | 734 | 690 | 678 | 690 | 711 | 917 | 935 | 785 | 805 | 778 | 776 | 696 | 773 | |
| | | Internet Banking | 925 | 850 | 1287 | 1174 | 1204 | 1151 | 1156 | 971 | 892 | 1192 | 1213 | 1226 | 1246 | 1253 | 1003 | 992 | 1520 | 1330 | 1207 | 1211 | 1035 | 943 | 924 | 1222 | 1185 | 1201 | 1297 | 1213 | 1036 | 712 | 864 | |
| | | Mobile App | 627 | 601 | 809 | 712 | 772 | 706 | 743 | 608 | 674 | 770 | 755 | 774 | 726 | 801 | 759 | 643 | 889 | 796 | 753 | 786 | 705 | 639 | 582 | 776 | 816 | 741 | 832 | 819 | 671 | 489 | 575 | |
| | Tasso di errore | API Portal | 0,08 | 0,08 | 0,1 | 0 | 0,07 | 0,03 | 0,12 | 0,14 | 0,05 | 0,02 | 0,05 | 0,04 | 0,15 | 0 | 0,05 | 0,1 | 0,05 | 0,09 | 0,02 | 0,06 | 0,11 | 0,07 | 0 | 0,3 | 0,14 | 0,11 | 0,07 | 0,17 | 0,05 | 0,28 | 0,07 | |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,04 | 0,29 | 0,03 | 0,02 | 0,01 | 0 | 0 | 0,07 | 0,1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,05 | 0,06 | 0,02 | 0 | 0,1 | |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 09 - Creazione di un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | Performance | API Portal | 492 | 724 | 425 | 491 | 532 | 349 | 372 | 439 | 455 | 392 | 351 | 400 | 396 | 417 | 361 | 413 | 387 | 473 | 384 | 345 | 285 | 380 | 381 | 529 | 671 | 480 | 491 | 455 | 383 | 440 | 366 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0,44 | 0,41 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 10 - Cancellazione di un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | Performance | API Portal | 205 | 698 | 279 | 409 | 292 | 277 | 299 | 301 | 0 | 423 | 246 | 412 | 566 | 288 | 0 | 897 | 1433 | 2181 | 454 | 490 | 0 | 429 | 304 | 549 | 581 | 280 | 336 | 321 | 388 | 314 | 0 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 11 - Recupero del dettaglio su un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | Performance | API Portal | 241 | 419 | 201 | 277 | 194 | 194 | 181 | 178 | 210 | 171 | 176 | 204 | 239 | 241 | 174 | 289 | 195 | 242 | 176 | 195 | 166 | 169 | 155 | 345 | 356 | 230 | 197 | 202 | 185 | 167 | 190 | |
| | Tasso di errore | API Portal | 0,04 | 0,04 | 0,04 | 0,03 | 0,04 | 0 | 0,03 | 0 | 0,05 | 0 | 0 | 0,08 | 0 | 0 | 0 | 0 | 0,28 | 0,03 | 0 | 0 | 0,09 | 0,04 | 0,04 | 0,32 | 0,21 | 0,21 | 0 | 0,04 | 0,04 | 0,15 | 0,1 | |
| 12 - Recupero dello stato di un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | Performance | API Portal | 313 | 372 | 204 | 244 | 193 | 202 | 198 | 180 | 205 | 178 | 211 | 212 | 254 | 225 | 208 | 327 | 175 | 241 | 209 | 209 | 167 | 172 | 182 | 352 | 366 | 254 | 204 | 209 | 175 | 205 | 251 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,5 | 0 | 0,6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 13 - Conferma della disponibilita' di fondi su un c | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | |
| | Performance | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| (vuoto) | (vuoto) | (vuoto) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Indicatore | KPI | Interfaccia | 01/11/2022 | 02/11/2022 | 03/11/2022 | 04/11/2022 | 05/11/2022 | 06/11/2022 | 07/11/2022 | 08/11/2022 | 09/11/2022 | 10/11/2022 | 11/11/2022 | 12/11/2022 | 13/11/2022 | 14/11/2022 | 15/11/2022 | 16/11/2022 | 17/11/2022 | 18/11/2022 | 19/11/2022 | 20/11/2022 | 21/11/2022 | 22/11/2022 | 23/11/2022 | 24/11/2022 | 25/11/2022 | 26/11/2022 | 27/11/2022 | 28/11/2022 | 29/11/2022 | 30/11/2022 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 01 - Autenticazione Cliente | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 84,05 | 72,53 |
| | Performance | API Portal | 930 | 1025 | 1003 | 871 | 844 | 849 | 933 | 948 | 925 | 966 | 961 | 842 | 802 | 930 | 845 | 902 | 825 | 898 | 827 | 802 | 957 | 888 | 907 | 890 | 986 | 866 | 819 | 941 | 968 | 963 |
| | | Internet Banking | 1470 | 1705 | 1586 | 1749 | 1546 | 1487 | 1726 | 1654 | 1698 | 1636 | 1663 | 1455 | 1490 | 1991 | 1859 | 1541 | 1495 | 1497 | 1659 | 1399 | 1703 | 1587 | 1637 | 1537 | 1554 | 1412 | 1449 | 2044 | 1733 | 1663 |
| | | Mobile App | 560 | 603 | 584 | 589 | 569 | 571 | 587 | 580 | 576 | 564 | 621 | 570 | 573 | 574 | 562 | 564 | 593 | 721 | 583 | 584 | 623 | 637 | 623 | 635 | 670 | 613 | 611 | 661 | 696 | 1455 |
| | Tasso di errore | API Portal | 0 | 0 | 2,04 | 0,68 | 0,71 | 0 | 0,75 | 0,55 | 0,65 | 0 | 4,44 | 0 | 1,36 | 0,71 | 0,61 | 0 | 1,64 | 0,54 | 0 | 0,83 | 2,58 | 1,29 | 0 | 0,51 | 0 | 0 | 0,44 | 3,77 | 0 | 0,73 |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 02 - Disposizione di ordine di pagam | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 245 | 312 | 348 | 329 | 222 | 244 | 332 | 311 | 301 | 295 | 244 | 199 | 193 | 276 | 231 | 277 | 258 | 214 | 256 | 260 | 250 | 298 | 281 | 268 | 245 | 251 | 251 | 242 | 210 | 247 |
| | | Internet Banking | 3572 | 3668 | 3674 | 3605 | 3157 | 3023 | 12578 | 3692 | 3653 | 3564 | 3724 | 3453 | 3217 | 6789 | 3782 | 3506 | 3903 | 3453 | 3089 | 3592 | 4506 | 3871 | 3423 | 3526 | 3808 | 3179 | 3306 | 3686 | 3606 | 3715 |
| | | Mobile App | 1232 | 1370 | 1345 | 1302 | 1222 | 1194 | 1543 | 1288 | 1327 | 1292 | 1356 | 1209 | 1198 | 1613 | 1340 | 1318 | 1267 | 1273 | 1195 | 1173 | 1407 | 1311 | 1268 | 1328 | 1474 | 1292 | 2188 | 1393 | 1359 | 1345 |
| | Tasso di errore | API Portal | 0 | 0,39 | 0 | 0,85 | 0,44 | 0 | 0 | 0,33 | 0 | 0 | 0 | 0,32 | 0,37 | 0 | 0 | 0,33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,01 | 0 | 0 | 0 | 0,09 | 0,04 | 0,01 | 0 | 0 | 0,02 | 0 | 0 | 0 | 0 | 0,03 | 0,03 | 0 | 0 | 0 | 0,06 | 0 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 03 - Recupero del dettaglio su un pa | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 157 | 225 | 141 | 179 | 165 | 131 | 172 | 153 | 154 | 177 | 139 | 122 | 122 | 156 | 144 | 148 | 139 | 124 | 115 | 133 | 135 | 133 | 136 | 135 | 130 | 129 | 127 | 133 | 141 | 144 |
| | | Internet Banking | 389 | 511 | 462 | 448 | 389 | 388 | 2873 | 487 | 463 | 466 | 454 | 399 | 395 | 890 | 520 | 474 | 443 | 478 | 395 | 495 | 835 | 611 | 517 | 473 | 520 | 475 | 407 | 555 | 501 | 544 |
| | | Mobile App | 544 | 608 | 589 | 579 | 527 | 518 | 692 | 616 | 582 | 581 | 593 | 522 | 518 | 820 | 639 | 607 | 592 | 577 | 583 | 544 | 695 | 635 | 620 | 595 | 575 | 529 | 541 | 580 | 612 | 600 |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 3,13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1,96 | 0 | 0 | 0 | 0 |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 04 - Recupero dello stato di un paga | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 143 | 140 | 130 | 137 | 121 | 106 | 104 | 125 | 112 | 116 | 97 | 86 | 77 | 110 | 113 | 90 | 102 | 86 | 137 | 82 | 120 | 84 | 82 | 110 | 111 | 93 | 96 | 97 | 90 | 99 |
| | | Internet Banking | 389 | 511 | 461 | 448 | 390 | 388 | 2873 | 487 | 463 | 466 | 454 | 399 | 395 | 890 | 520 | 474 | 443 | 478 | 395 | 498 | 834 | 611 | 517 | 473 | 520 | 475 | 407 | 555 | 497 | 546 |
| | | Mobile App | 543 | 700 | 699 | 742 | 582 | 585 | 775 | 675 | 754 | 722 | 973 | 596 | 594 | 908 | 797 | 826 | 762 | 735 | 594 | 605 | 805 | 877 | 760 | 758 | 753 | 662 | 611 | 809 | 804 | |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0,34 | 0 | 0 | 0,14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,15 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Internet Banking | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 05 - Recupero della lista dei conti a c | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 98,85 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 350 | 340 | 330 | 376 | 304 | 637 | 285 | 309 | 279 | 328 | 290 | 243 | 229 | 261 | 236 | 220 | 223 | 203 | 242 | 194 | 229 | 238 | 235 | 243 | 252 | 337 | 215 | 235 | 233 | 237 |
| | | Internet Banking | 1075 | 1239 | 1159 | 1183 | 1099 | 1082 | 1233 | 1189 | 1236 | 1229 | 1302 | 1080 | 1109 | 2327 | 1261 | 1264 | 1185 | 1183 | 1134 | 1178 | 1575 | 1360 | 1208 | 1225 | 1338 | 1174 | 1596 | 1231 | 1288 | 1199 |
| | | Mobile App | 765 | 908 | 849 | 910 | 775 | 787 | 880 | 845 | 859 | 874 | 891 | 783 | 764 | 1058 | 922 | 867 | 819 | 846 | 758 | 749 | 913 | 871 | 845 | 858 | 931 | 773 | 777 | 843 | 859 | 887 |
| | Tasso di errore | API Portal | 0,16 | 0,41 | 0 | 0,52 | 0,84 | 0,16 | 0,15 | 0,15 | 0,05 | 0,15 | 0,1 | 0 | 0,05 | 0 | 0 | 0,1 | 0,1 | 0 | 0,11 | 0 | 0,1 | 2,09 | 0 | 0 | 0 | 0,2 | 0 | 0 | 0 | 0 |
| | | Internet Banking | 0,29 | 0,35 | 0,35 | 0,19 | 0,02 | 0,01 | 0,27 | 0,12 | 0,22 | 0,05 | 0,37 | 0,03 | 0,02 | 5,74 | 0,54 | 0,58 | 0,37 | 0,02 | 0,03 | 0,03 | 1,05 | 0,17 | 0,25 | 0,27 | 0,04 | 0,02 | 0,09 | 0,15 | 0,23 | 0,49 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 06 - Recupero del dettaglio su un cor | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 255 | 285 | 299 | 290 | 263 | 268 | 320 | 268 | 302 | 257 | 277 | 230 | 270 | 267 | 235 | 231 | 240 | 252 | 226 | 240 | 240 | 234 | 237 | 247 | 324 | 229 | 262 | 251 | 249 | |
| | | Internet Banking | 1255 | 1461 | 1338 | 1369 | 1278 | 1262 | 3131 | 1386 | 1423 | 1421 | 1453 | 1262 | 1278 | 3052 | 1457 | 1449 | 1393 | 1418 | 1299 | 1361 | 1887 | 1594 | 1426 | 1448 | 1521 | 1376 | 1796 | 1548 | 1502 | 1475 |
| | | Mobile App | 855 | 965 | 927 | 1010 | 868 | 883 | 1064 | 933 | 960 | 961 | 964 | 903 | 868 | 1321 | 994 | 963 | 925 | 972 | 917 | 866 | 1002 | 937 | 933 | 920 | 958 | 1823 | 859 | 946 | 949 | 947 |
| | Tasso di errore | API Portal | 0,47 | 0,85 | 0 | 0,47 | 0,55 | 0 | 0 | 0,88 | 0 | 0,41 | 0,48 | 0 | 0,53 | 0 | 0 | 0 | 0,41 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Internet Banking | 0,2 | 0,24 | 0,24 | 0,13 | 0,01 | 0,01 | 0,19 | 0,09 | 0,15 | 0,03 | 0,26 | 0,02 | 0,02 | 4,1 | 0,39 | 0,41 | 0,25 | 0,02 | 0,02 | 0,02 | 0,72 | 0,12 | 0,17 | 0,19 | 0,03 | 0,02 | 0,06 | 0,11 | 0,19 | 0,34 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 07 - Saldo di un conto | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 99,81 | 100 | 100 | 100 | 100 | 100 | 100 | 99,79 | 100 | 100 | 100 | 100 | 100 | 100 | 99,83 | 97,44 | 100 | 100 | 100 | 100 | 100 | 99,8 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 339 | 296 | 336 | 355 | 323 | 285 | 318 | 311 | 313 | 322 | 296 | 295 | 258 | 267 | 282 | 267 | 254 | 258 | 310 | 247 | 263 | 347 | 269 | 265 | 292 | 328 | 259 | 269 | 278 | 288 |
| | | Internet Banking | 1077 | 1239 | 1159 | 1184 | 1100 | 1083 | 1236 | 1188 | 1237 | 1230 | 1301 | 1080 | 1109 | 2234 | 1261 | 1265 | 1181 | 1183 | 1133 | 1177 | 1573 | 1333 | 1207 | 1228 | 1324 | 1174 | 1599 | 1231 | 1288 | 1196 |
| | | Mobile App | 195 | 224 | 211 | 210 | 190 | 189 | 212 | 207 | 214 | 207 | 216 | 190 | 191 | 269 | 221 | 218 | 202 | 203 | 193 | 190 | 241 | 208 | 206 | 205 | 250 | 967 | 666 | 204 | 207 | 213 |
| | Tasso di errore | API Portal | 0,1 | 0,05 | 0 | 0,7 | 0,57 | 0,05 | 1,7 | 0,11 | 0,19 | 0,13 | 0,05 | 0,05 | 0,05 | 2,01 | 0 | 0 | 0 | 0,05 | 0,27 | 0,03 | 0,37 | 1,17 | 0 | 0 | 0,06 | 0,06 | 0 | 1,86 | 0 | 0 |
| | | Internet Banking | 0,29 | 0,35 | 0,35 | 0,19 | 0,02 | 0,01 | 0,27 | 0,12 | 0,22 | 0,05 | 0,37 | 0,03 | 0,02 | 5,73 | 0,54 | 0,58 | 0,37 | 0,02 | 0,03 | 0,03 | 1,05 | 0,17 | 0,25 | 0,27 | 0,04 | 0,02 | 0,09 | 0,15 | 0,24 | 0,49 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 08 - Recupero della lista delle transa | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 99,09 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | | Internet Banking | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 90,97 | 100 | 100 | 87,85 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | | Mobile App | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 91,32 | 100 | 100 | 98,61 | 100 | 100 | 100 | 93,06 | 100 | 100 | 100 | 100 | 100 | 100 | 92,71 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 732 | 761 | 814 | 901 | 750 | 874 | 746 | 830 | 852 | 913 | 815 | 793 | 734 | 835 | 929 | 924 | 902 | 1006 | 986 | 551 | 821 | 885 | 987 | 1088 | 1075 | 954 | 935 | 965 | 946 | 855 |
| | | Internet Banking | 753 | 1079 | 1132 | 1074 | 840 | 811 | 1284 | 1101 | 1172 | 1080 | 1547 | 850 | 836 | 1541 | 1175 | 1124 | 1130 | 1052 | 883 | 872 | 1573 | 1313 | 1228 | 1197 | 1220 | 963 | 912 | 1298 | 1274 | 1307 |
| | | Mobile App | 543 | 700 | 699 | 742 | 582 | 585 | 773 | 676 | 754 | 723 | 975 | 596 | 594 | 908 | 797 | 825 | 760 | 735 | 594 | 605 | 795 | 877 | 770 | 758 | 756 | 662 | 611 | 810 | 804 | |
| | Tasso di errore | API Portal | 0,05 | 0,09 | 0,07 | 0,12 | 0,79 | 0,05 | 0,07 | 0,15 | 0,05 | 0,08 | 0,09 | 0,07 | 0,02 | 0,02 | 0,06 | 0 | 0,06 | 0,06 | 0,03 | 0 | 0,03 | 10,52 | 0 | 0 | 0 | 0,06 | 0 | 0 | 0 | 0,06 |
| | | Internet Banking | 0 | 0,02 | 0 | 0,02 | 0 | 0 | 0,01 | 0 | 0,01 | 0 | 0 | 0 | 0 | 0,27 | 0 | 0,05 | 0,03 | 0,04 | 0,02 | 0 | 0,05 | 0 | 0 | 0,13 | 0 | 0 | 0 | 0,02 | 0,04 | 0,05 |
| | | Mobile App | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 09 - Creazione di un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 469 | 358 | 396 | 362 | 424 | 376 | 419 | 380 | 394 | 343 | 393 | 354 | 406 | 355 | 360 | 486 | 373 | 402 | 415 | 426 | 352 | 397 | 383 | 364 | 461 | 383 | 374 | 419 | 404 | 437 |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0,98 | 0,57 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 - Cancellazione di un consenso | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 357 | 334 | 301 | 329 | 322 | 301 | 148 | 237 | 70 | 332 | 145 | 181 | 0 | 0 | 251 | 294 | 205 | 71 | 119 | 0 | 171 | 273 | 210 | 206 | 249 | 172 | 129 | 164 | 199 | 206 |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 - Recupero del dettaglio su un cor | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 186 | 179 | 168 | 230 | 171 | 258 | 155 | 176 | 171 | 178 | 152 | 145 | 128 | 146 | 152 | 149 | 135 | 136 | 141 | 137 | 132 | 135 | 137 | 150 | 145 | 177 | 132 | 149 | 146 | 145 |
| | Tasso di errore | API Portal | 0,1 | 0,16 | 0,03 | 0,25 | 0,14 | 0,07 | 0 | 0,13 | 0 | 0 | 0 | 0,1 | 0 | 0,03 | 0,05 | 0,05 | 0 | 0 | 0,33 | 0 | 0 | 0 | 0 | 0 | 0,06 | 0,12 | 0 | 0 | 0 | 0 |
| 12 - Recupero dello stato di un conse | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 181 | 171 | 178 | 227 | 186 | 143 | 210 | 181 | 204 | 175 | 154 | 147 | 231 | 159 | 155 | 148 | 168 | 142 | 145 | 137 | 147 | 150 | 190 | 143 | 155 | 173 | 137 | 149 | 170 | 154 |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0,98 | 0 | 0,54 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 - Conferma della disponibilita' di | Disponibilita' | API Portal | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| | Performance | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Tasso di errore | API Portal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Beneficiaire | BR | Beneficiaire | BR2023M01 | BR2023M02 | BR2023M03 | BR2023M04 | BR2023M05 | BR2023M06 | BR2023M07 | BR2023M08 | BR2023M09 | BR2023M10 | BR2023M11 | BR2023M12 | BR2024M01 | BR2024M02 | BR2024M03 | BR2024M04 | BR2024M05 | BR2024M06 | BR2024M07 | BR2024M08 | BR2024M09 | BR2024M10 | BR2024M11 | BR2024M12 | BR2025M01 | BR2025M02 | BR2025M03 | BR2025M04 | BR2025M05 | BR2025M06 | BR2025M07 | BR2025M08 | BR2025M09 | BR2025M10 | BR2025M11 | BR2025M12 | BR2026M01 | BR2026M02 | BR2026M03 | BR2026M04 | BR2026M05 | BR2026M06 | BR2026M07 | BR2026M08 | BR2026M09 | BR2026M10 | BR2026M11 | BR2026M12 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 01: Aposentadoria Cheia/Deficiência | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 02: Aposentadoria Compulsória/ | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 03: Resgate do Auxílio/Disponibilidade | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 04: Resgate do Auxílio Disponibilidade/ | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 05: Resgate do Auxílio Disponibilidade/ | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 06: Resgate do Auxílio Disponibilidade/ | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 07: Saída de um cento | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pensionista | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Taxas de envio | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| [vazio] | APF Pessoal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Módulo Ajgr | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Interest Bearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |